DATE: 06/05/2020

SUBJECT: JAGGAER Indirect - TSM, Contract, OCR, Attachment Import Failures

Good afternoon RealSource Users,

JAGGAER has identified an integration issue impacting several import integrations as well as user interface functionality to save attachments. This issue results in an error when attempting to post these file types to JAGGAER. JAGGAER has identified the root cause related to last night's maintenance release and are working quickly to resolve this issue. We anticipate the underlying issue will be corrected by early this afternoon.

If you have questions about this please send an email to RealSource@vcu.edu or call 8-1077, Option 6.