

DATE: 3/5/2021 10:19 AM

SUBJECT: Lowe's eCatalog Message

Effective today, Procurement Services has inactivated the Lowe's eCatalog to give this vendor the necessary time to address receipt and order fulfillment needs. This means users should not place any orders with Lowe's, including eCatalog, non-catalog and PCard orders. If you have existing Lowe's POs that have not been satisfied, you can cancel your POs (send a Cancel PO form from the RealSource homepage) or wait until issues are resolved, however, a resolution date has not yet been set.

We wanted to draw your attention to other eCatalog vendors that may sell similar supplies, including HD Supply, The Supply Room Company or Grainger. If the items you need are not available on another eCatalog, you are welcome to process a non-catalog order with another supplier.

We apologize for this inconvenience. We will place an Alert on the RealSource homepage once Lowe's is available to receive future orders. If you have any questions, please contact us at Procurement_Services@vcu.edu.